

NZC CESF Procurement

**CESF Procurement Document to be published externally
for the purposes of procuring expert support for cities in
Norway**

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Funded by
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Abbreviations and acronyms

Acronym	Description
NZC	NetZeroCities
CESF	City Expert Support Facility
RFP	Request for Proposal
NZC-SGA2 / SGA2-NZC	NetZeroCities Specific Grant Agreement No.2 to Scale the Cities Mission Platform

Summary

This document outlines the scope, process, and evaluation criteria for the deployment of Emergent and Additional Support via the City Expert Support Facility (CESF) to the community of practice among cities within the same national context. The document is organised as follows:

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CESF Procurement RFP

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1. Overview

1.1. Executive Summary

This is a Request for Proposal (RFP) that details Climate-KIC's requirements for services to support cities in the NetZeroCities programme, through the NZC City Expert Support Facility (CESF). Please treat this document in accordance with the confidentiality obligations detailed further in this document.

Services and/or goods requested	Expert Support to the community of practice of cities* in Norway
The legal entity requesting these goods and/or services	Stitching Climate-KIC International Foundation
Services and/or goods will be delivered to the following locations	Services and/or goods will be delivered to the following locations: <ul style="list-style-type: none"> • Norway Services will be delivered on-site at: <ul style="list-style-type: none"> • Various cities in Norway Additionally, services will be provided remotely to: <ul style="list-style-type: none"> • Cities in Norway
Climate-KIC Contract Manager for submitting proposals and inquiries	Jourdan Wetzlar tenders@climate-kic.org
Proposed contract term for successful candidates	12 months, deliverables and activities based

* Details on what is referred to as a community of practice of cities can be found in Section 1.7.3 below.

Table 1: Procurement executive summary

1.2. What is the CESF within the framework of NZC-SGA2 T1.6?

The City Expert Support Facility (CESF) within the framework of NZC-SGA2 1.6 is a grant-funded expert deployment service aimed at enhancing collaboration among cities within their national contexts. It focuses on strengthening the participation of cities interested in climate neutrality, in collaborative spaces and communities of practice among cities offered by national platforms and ecosystems.

Through Work Package 1 in SGA2, specifically from Task1.6, a dedicated support programme is being organised to strengthen communities of practice among cities (including Mission cities and other cities), support collaborative work between them in their national environment, and advocate for greater participation of cities that are not part of the 112 Mission Cities.

1.3. Timelines

Climate-KIC has set the following indicative timelines for this RFP:

Planned Date*	Milestones
17/03/2025	RFP issued to bidders
24/03/2025	Deadline for Bidders to submit clarifications/questions
31/03/2025	Bidders submit proposals / Submission Deadline
11/04/2025	Evaluation Completed, bidders informed of outcome
18/04/2025	Proposed contract start date

* Climate-KIC reserves the right to amend this timetable during the RFP.

Table 2: Timeline table

If you have questions on the RFP, email the Contract Manager at least 3 business days before the submission deadline. We aim to respond in a timely manner wherever possible. To proceed, please submit a proposal following the requirements by the Submission Deadline stated at Section 1.3. Climate-KIC will assess bids and notify bidders following the timeline at Section 1.3.

1.4. About Climate-KIC

Climate-KIC is Europe's leading climate innovation agency and community, supporting cities, regions, countries and industries to meet their climate ambitions through systems innovation and place-based transformations.

Together with our partners, we generate, implement and integrate climate solutions by mobilising finance, testing business models, and opening pathways for institutional change and behavioural change. We orchestrate large-scale demonstrations that show what is possible when cycles of innovation and learning are deliberately designed to trigger exponential decarbonisation and build resilient communities. Climate-KIC is the project lead for NetZeroCities (NZC).

1.5. About NetZeroCities

NetZeroCities (NZC) is a project designed to help cities overcome the current structural, institutional, and cultural barriers they face to achieve climate neutrality by 2030. NZC recognises the need for cities to develop specific strategies that are tailored to suit local and regional contexts, and supports them by developing, promoting, and integrating new and existing tools, resources, and expertise into an online platform accessible to all cities (**Mission Platform**). The project – designed to **support cities that are part of the EU's Horizon 2020 and Horizon Europe supported Mission "100 Climate-Neutral and Smart Cities by 2030"** and other cities aiming at reaching climate neutrality – tailors advanced capabilities related to systemic change, citizen engagement and democratic, participatory governance, capital and financial structuring, and social innovation, to ensure cities have access to expertise needed to address their challenges in becoming climate neutral.

1.6. About CapaCITIES

CapaCITIES is a project is a Horizon Europe project (2022-2024) that offers support for national and regional authorities to advance their governance structures and strengthen dedicated support for cities to implement the EU Cities Mission. The project is currently working with national stakeholders in 15 countries, including **Austria, Czech Republic, Finland, France, Greece, Hungary, Italy, the Netherlands, Poland, Portugal, Romania, Slovakia, Spain, Sweden, and Turkey**.

CapaCITIES work is designed specifically to support the development of national platforms through strengthening the engagement of national entities in designing support services to regional and local authorities to reach climate neutrality. The project will end in March 2024. A new project will be funded to continue the started activities via a Horizon Europe call closed in September 2024, and which is expected to begin in spring 2025, with a planned duration of two years.

1.7. About National Platforms

1.7.1 What are National Platforms

National platforms are multi-stakeholder national ecosystems that complement the efforts of the EU Cities Mission platform in their country-specific context. They aim to foster joint learning and progress among all cities that face similar challenges, given their shared national context. They support cities that are part of a community of practice in developing and implementing Climate City Contract (CCC) in the local language and seek to scale up actions and good practices between them. They also provide assistance to cities for emerging inquiries, ensuring that such support is coordinated jointly with NZC, among many other functions.

National platforms can create a conducive environment for joint learning and collective progress among cities facing similar challenges within the same national context. This is why these communities of practice among cities are also considered ideal workspaces for the participation of cities that are not part of the 112 Mission Cities, to accelerate their transition to climate neutrality. They enable other cities to participate in peer-learning opportunities and collaborative spaces alongside Mission Cities. This interaction provides them with valuable insights and methodologies, fostering a sense of inclusion and engagement in the broader climate neutrality objectives. By facilitating access to tools, resources, and support services developed under the Mission Platform, national platforms ensure that cities can effectively contribute to and benefit from the collective efforts done at national level by Mission Cities towards climate neutrality.

1.7.2 Alignment between NZC and CapaCITIES to support National Platforms

NetZeroCities and CapaCITIES work towards better alignment and coordination to deliver complementary support to all European countries and mobilise Member States and Associated Countries to establish their own national platforms for climate neutral cities. This coordination and close collaboration are crucial to build one comprehensive support programme. While CapaCITIES support is designed with the national level in mind, the NetZeroCities services are mostly city-facing.

This means that the two projects offer support at these two levels:

Work with the national level

CapaCITIES focuses on bringing together national representatives involved in national platforms and includes networking events between countries, transnational exchange of knowledge and good practices, thematic capacity-building sessions, mentoring programs, and resourcing. By doing so, it aims at supporting national authorities in improving national support frameworks for local authorities, including regulatory frameworks. CapaCITIES, given the constraints on resources, emphasises collective learning at the national level rather than providing support to the different national authorities in an individualised way.

Work with the local level

NZC is designed to support cities and, within the framework of national platform support, to strengthen the community of practice among cities within the same national context. This collective support includes technical assistance, finance and investment advisory, peer-to-peer learning, development of collaborative actions, and collective learning sessions. This approach works in harmony with CapaCITIES' initiatives, creating a synergistic effect that significantly enhances the capacity to reinforce national ecosystems within the Member States.

By providing complementary support, both programs collectively contribute to a more robust framework within the various national contexts for achieving climate neutrality.

1.7.3 Community of Practice within the same national context

Throughout this document, the term “community of practice among cities” refers to collaborative spaces where cities of the same country regularly engage with one another on regular basis. These communities are designed to enable local governments to combine efforts in the development and implementation of climate actions aimed at achieving decarbonization, thereby establishing a cohesive community of practice.

The key objectives of the community of practice are:

- A) to empower individuals who work on climate in local administrations and communities;
- B) to foster collaboration between cities, information sharing and the exchange of ideas, experiences, lessons learnt and best practices;
- C) to help municipalities address and tackle concrete barriers.

In this context, cities exchange experiences, collectively address shared challenges, and engage in knowledge-sharing sessions that respond to their evolving needs. Central to these communities of practice is the continuity of interactions, which fosters sustained collaboration among cities that not only face similar regulatory constraints and challenges but also share commonalities in language and cultural nuances. This sustained engagement enables cities to consolidate their efforts, drawing on shared knowledge and best practices within the same cultural and regulatory context.

2. Confidentiality

All information provided in this Request for Proposal (hereinafter “RFP”) document and any information that may be subsequently disclosed during discussions, correspondence, and negotiations, is confidential and must not be disclosed to any other party or used for any other purpose whatsoever without the prior written permission of Climate-KIC Holding B.V. or relevant subsidiary (hereinafter “Climate-KIC”).

The Supplier must not disclose any such information, materials, specifications, or other documents to any third parties or to any other part of the Supplier’s group or use them for any purpose other than for the preparation and submission of a response to this RFP. The Supplier must not make any press announcements or publicise in any way Climate-KIC’s name, this document, the quotation process or any subsequent agreement without the prior written consent of Climate-KIC.

Climate-KIC may require the execution of Non-Disclosure Agreement as part of this RFP or for future commercial engagements. As part of preparation for the submission of the response and in any subsequent negotiations, the Supplier is allowed to disclose confidential information to others within the Supplier organisation, external advisors, or subcontractors, provided that the confidentiality conditions are adhered to.

Employees of either party who have access to confidential information must be notified of their obligations with regard to confidentiality and of the disciplinary proceedings which will result if confidentiality conditions are breached.

3. Specifications

3.1. Scope

In the context of the efforts of Norwegian cities within the **EU Mission for 100 Climate Neutral Cities by 2030**, and specifically the opportunity identified to provide additional support to the community of cities working toward the mission's objectives within Norway's national ecosystem, NZC / Climate-KIC is requesting a quotation for services from an organization or individual able to operate within this national context. The role involves supporting teams from NetZeroCities, as relevant, to take charge of and facilitate the process described below.

The following is a **general description of the services** and actions to be provided by the awarded supplier, followed in subsequent sections with detailed information.

- (1) Expert support, namely *collective technical assistance*, aimed at fostering radical collaboration between cities, increasing their capacities and improving the cooperation of the community of practice of cities with national authorities, and different stakeholders within Norway.

The support will be directed towards cities that are already part of the Mission in Norway — Mission Cities, Pilot Cities, Twin Cities, cities participating in online discussion groups— and other interested cities wanting to achieve climate neutrality.

- (2) Organisation of one in-person *annual national event* to support cities, promote co-implementation of projects and to enhance collaboration between cities, national and regional authorities, and other stakeholders. The services will also include encouraging the participation of CapaCITIES 2.0 partners or similar initiatives in this event.

Presentations and technical support will take place predominantly in Norwegian; therefore, presenters must be fluent in Norwegian. The collaboration and interaction with NetZeroCities partners will be in English.

The **general objective** of the described support is to enhance collaboration between cities in the same national context through the facilitation of training and peer-to-peer learning activities, the provision of specialized technical assistance, and other initiatives. Specifically, it aims to strengthen the community of practice for cities within the national platforms, creating collaborative spaces where Mission cities and other cities committed to decarbonization goals can receive support, work on common challenges, share learnings and make progress toward these objectives.

Additionally, this targeted support is intended as seed funding with the primary objective of maximising impact by strengthening collaborative networks within each country. Therefore, this initiative also aims to serve as kick-start and to encourage the continuity of funding once the support described in this procurement is completed.

3.2. Context

NetZeroCities, through SGA2 Task 1.6, 'Sub-European Peer-to-Peer Collaboration', is actively working to provide tailored support in various national contexts. The aim is to provide additional support to cities, foster communities of practice between cities in each nation, i.e. to strengthen city-to-city collaboration spaces at national level and thus help to reinforce national platforms. To achieve this, NZC has developed a country-specific support framework tailored to the unique characteristics and needs of each context.

In Norway, three cities - Oslo, Trondheim, and Stavanger - are part of the EU Cities Mission, while Drammen is engaged in the Pilot Cities Programme. Many other cities in Norway are also working towards ambitious climate neutrality targets. Strengthening the community of practice that brings together Mission Cities, the Pilot City, and other committed cities could accelerate cities' progress towards climate neutrality, by creating a continuous process for sharing experiences, fostering collaboration, and building collective capacity. In line with the above ambitions, there are on-going efforts on national level to strengthen the multi-level community of practice, exemplified by Norway's participation in CapaCITIES 2.0.

Building on these developments, and as part of the broader NZC program of support to all countries, new services are planned for 2025. In the case of Norway, these services, which will be contracted through this tender, are to be delivered by an individual or organization with deep expertise in the Norwegian national context. This approach ensures targeted support that directly addresses the objectives outlined in this RFP.

Finally, as part of this specific support, each country has a NetZeroCities partner responsible for coordinating the work. In the case of Norway, this role is fulfilled by Viable Cities.

3.3. Required Experience and Capabilities

The supplier will ensure sufficient capacity to deliver the services in an efficient and effective manner. The organisation, team or individuals delivering the services shall be able to demonstrate the following experience and capabilities:

Minimum Requirements

- Fluency in Norwegian (native speaker or C1 level)
- Minimum C1 level in English
- Proven knowledge of local authorities' competencies, and national regulatory frameworks
- Proven connection with national and local stakeholders for at least 5 years
- Ability to engage with local elected representatives, drive cooperation between local authorities of different sizes, proven by a demonstrated experience of at least 5 years working with local authorities
- Ability to propose systemic approaches to reach climate-neutrality and apply the Mission-approach
- Excellent understanding of policies and regulations at the intersection of climate / environment and urban development
- Good understanding of governance system and competencies relevant for climate neutrality across different levels of governance

Desirable experience and capabilities:

- Good understanding of cities' challenges in achieving climate neutrality by 2030; direct connection to cities.
- Good understanding of the Mission approach
- Good understanding of NetZeroCities and CapaCITIES projects
- An apolitical / neutral role to ensure the ability to build trust among actors from different political spaces, both at the local and between other levels of government
- Good embeddedness into national structures; direct connection to critical national institutions and penholders, including financial eco-system players
- Enabler of cooperation with other stakeholders (private companies, third sector, etc.)
- Ability to coordinate the involvement of the national government, the European Commission and finance institutions (national banks, regional / municipalities public banks, etc).

The supplier will ensure sufficient financial, economic, technical, and professional capacity to deliver the services in an efficient and effective manner.

3.4. Objectives

The following **objectives** are established for the outsourced services, defining the goals that the planned activities shall support and accomplish.

Objectives		
Objective	Description	
1	Increase collaboration between Norwegian cities, including Mission Cities, the Pilot City and other cities interested in advancing their climate neutrality work.	Three Norwegian cities - Oslo, Trondheim, and Stavanger - are part of the EU Cities Mission, while Drammen is engaged in the Pilot Cities Programme. Many other cities in Norway are also working towards ambitious climate neutrality targets. Strengthening the community of practice that brings together Mission Cities, the Pilot City, and other committed cities could accelerate cities' progress towards climate neutrality, by creating a continuous process for sharing experiences, fostering collaboration, and building collective capacity. To enhance collaboration across local, regional, and national authorities, systematic structures for dialogue and cooperation are crucial. A dedicated communication and collaboration platform shall be established to align strategies, address cities' barriers, and accelerate climate neutrality initiatives. This would promote coherent national frameworks, improve coordination, and provide cities with the support needed to meet their climate neutrality goals. This support shall be delivered in close collaboration with national partners, including CapaCITIES partners, to avoid duplication of efforts. The support shall also focus on strengthening multi-stakeholder collaboration and enhancing cities' capacity to engage effectively with diverse stakeholders, including academia, businesses, investors, and civil society. This engagement is crucial for securing commitments to climate neutrality and driving concrete actions.
2	Support multi-level collaboration between local, regional and national authorities, as well as multi-stakeholder collaboration between public authorities, academia/research, the private sector and civil society.	
3	Strengthen Norwegian cities' capacity to implement innovative climate action and the Cities Mission, following a holistic, transformative and systemic approach.	Trainings shall be organised to equip cities with practical skills and capacities essential for managing climate neutrality transitions. These shall be tailored to the specific needs of cities and could focus on fostering innovation, building cross-sector partnerships, designing a portfolio of actions, and identifying funding and financing options.

3.5. Responsibilities

Responsibilities	
1	Awarded supplier will take part in regular meetings (estimated at once per month on average) with NZC partners to ensure the coordination of the activities with other support provided by NZC (that we aim at coordinating with national stakeholders, including CapaCITIES, Covenant of Mayors, etc.). The awarded supplier will not carry out activities within the scope of the awarded services without the respective coordination with NZC.

2	Awarded supplier will use the NZC communication materials and apply the communication guidelines provided by NZC. Awarded supplier won't promote their own- or third-party services when delivering the required services, unless formally agreed by the NZC partner in charge of coordinating the work in the concerned country.
3	Awarded supplier will participate in NZC's Capacity Building Activities where necessary (up to one 2h-session per quarter).
4	Dates and location of activities proposed will be subject to the formal approval of NZC partner in charge of coordinating the work in the concerned country; this is especially the case for the in-person annual event to be organised.
5	Awarded supplier will involve the local authorities suggested by NetZeroCities in the delivered activities. Refusal shall be duly justified.
6	Awarded supplier will propose, based on their expertise and knowledge of the national ecosystem, any adjustments deemed necessary to the planned activities and approaches during service provision. Any modifications to the proposed activities or approaches will be subject to the approval of the designated NZC partner responsible for coordinating efforts within the respective country.

3.6. Services and Activities

3.6.1 General information

The following workplan contains the activities to be delivered. It is designed to offer flexibility so that the service providers, taking advantage of their specific and valuable knowledge of the national ecosystem of Norway, can adapt the activities as well as propose additional ones that they consider necessary to achieve the objectives described above. For this purpose, the activities are categorized into **Mandatory Activities** and **Recommended Activities**.

Therefore, proposals including complementary approaches or additional services to enhance the process described above would be welcomed, where they can contribute to the objectives. To integrate this flexibility into the subcontracting process, is foreseen that that applicants will submit a 'Proposed Workplan' as part of the required documentation (See section 6.1).

In the 'Proposed Workplan,' the bidder may propose modifications to the mandatory activities, provided these are well-reasoned and justified.

3.6.2 Workplan: Mandatory and Recommended Activities

To achieve the objectives stated in Section 3.4, the following activities shall be carried out by the service provider in the period of 12 months (commencing no later than April 2025). All activities will be carried out in coordination the NetZeroCities partner responsible for coordinating the work, in this case Viable Cities. For each activity, the listed Key Performance Indicators (KPIs) shall be achieved.

Mandatory activities	
Activity 1. Organise an in-person national annual event	
According to objective: 1 and 2	
Description	The subcontractor will organise an in-person annual national event in 2025 to bring together the national ecosystem supporting cities in achieving climate neutrality. The event aims to include the three Mission Cities, other Norwegian cities interested in accelerating their climate neutrality efforts, national and regional public authorities, as well as representatives of the private sector, academia / research and civil society. The event will serve as a platform to raise awareness about the Cities Mission and the work of the Norwegian Mission Cities, align efforts across different levels of government within the Norwegian context to achieve the Mission's

	<p>objectives, and foster cross-sector collaboration among stakeholders to accelerate cities' progress toward climate neutrality.</p> <p>The event could be held alongside another major national conference and shall be organised in collaboration with the Ministry of Local Government and Regional Development, Design and Architecture Norway (DOGA) and NetZeroCities partner Viable Cities, as well as other relevant partners.</p> <p>Close collaboration with CapaCITIES and the Covenant of Mayors is integral to organising this event. However, the objective is to ensure that the allocated resources are used to create a new event that complements, rather than duplicates, existing or planned events by these initiatives. The aim is to maximise the promotion of national events in 2025. Proper coordination with CapaCITIES and the Covenant of Mayors is crucial to ensure their active participation and to guarantee that all events are complementary and mutually reinforcing.</p>
Participating Stakeholders	Cities (Mission Cities, Pilot City, other interested cities); the Ministry of Local Government and Regional Development as well as other relevant national ministries and agencies; Design and Architecture Norway; regional authorities; private sector actors; academia/research; and civil society organisations
KPI	<ul style="list-style-type: none"> • At least 50 participants join the event • Representatives of at least twelve Norwegian cities join the event • At least ten other national or regional stakeholders join the event
Activity 2. Support a community of practice for cities, and design and deliver a Mission-oriented capacity-building programme for cities	
	According to objective: 1 and 3
Description	<p>The subcontractor will collaborate with Design and Architecture Norway (DOGA) to build upon existing collaborative structures among the three Mission Cities and other Norwegian cities and support the establishment of a community of practice that fosters radical collaboration among cities. The community of practice will foster collaboration, information sharing and the exchange of ideas, experiences, lessons learnt and best practices between the participating cities. Additionally, the community of practice will enable concrete opportunities for cooperation, such as multi-city pilot projects, and serve as a unified voice for cities when engaging with other levels of government and stakeholders. This could take the form of joint statements, policy advocacy and coordinated requests for support.</p> <p>The community of practice will be introduced to the Mission Portal, granting access to the comprehensive resource repository that includes tools, case studies, and best practices. Furthermore, cities will benefit from the Portal's communication channels, enabling collaboration and knowledge exchange with other cities.</p> <p>The subcontractor will also design and implement a programme for local authorities aimed at strengthening their capacity to accelerate climate neutrality efforts and adopt Mission-oriented approaches. The training sessions within the programme shall be practical, tailored to the specific needs of cities, and support the development of concrete skills and capacities within local administrations. The subcontractor may collaborate with various organisations or initiatives, such as national stakeholders or the Covenant of Mayors, to address specific topics effectively.</p> <p>The subcontractor will detail in their offer how the proposed activities will complement existing initiatives, enhance the impact of ongoing efforts, and avoid duplication, both in terms of approaches and topics.</p>
Participating Stakeholders	Cities (Mission Cities, Pilot City, other interested cities); Design and Architecture Norway

Formats	<p>The described sessions and activities may be delivered in three formats:</p> <ul style="list-style-type: none"> • Joint sessions that bring together both groups: cities already involved in the Mission and other interested cities aiming to achieve climate neutrality. • Sessions for cities already involved in the Mission, i.e., Mission Cities, Pilot Cities, and those participating in the Twinning City Programme in Norway. • Exclusive sessions for other interested cities working towards climate neutrality. <p>While the joint format is preferred whenever feasible, the choice of format will be guided by the content and objectives of each specific session to ensure that the sessions achieve tangible progress on issues relevant to cities with shared needs.</p>
KPI	<ul style="list-style-type: none"> • At least ten Norwegian cities join the community of practice in 2025 • At least two meetings with the community of practice are organised in 2025 • At least three training sessions are delivered to the community of practice in 2025
<p>Activity 3. Support a multi-stakeholder and multi-level community According to objective: 2</p>	
Description	<p>Together with the Norwegian partner in the CapaCITIES project, a multi-stakeholder and multi-level community shall be promoted, bringing together cities, regional public authorities, relevant national ministries, private sector representatives, academia, research institutions and civil society, with the aim to support cities in achieving climate neutrality. This national community will foster information sharing, open dialogue, alignment of strategies, narratives and objectives, collaborative problem-solving and cooperation among all participants.</p> <p>The subcontractor is expected to work closely with the Norwegian CapaCITIES partner and other national actors to establish the structure and approach for the community, leveraging existing efforts. Additionally, the subcontractor will contribute to shaping the agenda for meetings, ensuring it aligns with the needs of cities identified through the community of practice activities, while ensuring the participation of all interested Norwegian cities and the alignment with other relevant NetZeroCities activities and Cities Mission developments.</p>
Participating Stakeholders	<p>Cities (Mission Cities, Pilot City, other interested cities); the Ministry of Local Government and Regional Development as well as other relevant national ministries and agencies; Design and Architecture Norway; regional authorities; private sector actors; academia/research; and civil society organisations</p>
KPI	<ul style="list-style-type: none"> • At least one meeting is organised with the national community in 2025 • Representatives from at least ten Norwegian cities join the national community meeting

Applicants may propose additional activities beyond those mentioned above, provided they remain within the proposed budget. The following activities are suggested as potential additions.

Recommended activities	
<p>Activity 4. Establish a working group on funding and financing According to objective: 2 and 3</p>	
Description	<p>The subcontractor might establish a dedicated working group to support cities in identifying and securing the investments required for their climate transition. This group could focus on key activities such as mapping funding opportunities and financial flows from various government agencies targeting cities,</p>

	<p>fostering dialogue between cities and private investors to strengthen private sector involvement, shaping financing mechanisms to better address urban challenges, and exploring innovative business models and financing options for climate-related innovations. The working group can become an integral part of the national multi-stakeholder and multi-level community, embedded into its activities and collaborative efforts.</p> <p>Collaboration with the Norwegian CapaCITIES partner and other relevant national actors will be crucial for the set-up and running of the working group.</p>
Participating Stakeholders	Cities (Mission Cities, Pilot City, other interested cities); Design and Architecture Norway; relevant national agencies; private sector actors; and academia/research
KPI	<ul style="list-style-type: none"> • At least two meetings are organised with the participants of the working group in 2025 • At least seven cities and five stakeholders representing the private sector or national funding bodies join the working group meetings in 2025 • At least two workstreams that the working group will focus on in the coming year are identified based on cities' needs

3.7. Deliverables

The following deliverables are requested:

Deliveries	
Detailed Workplan and Brief Baseline Report	
Description	<p>At the start of the contract, the awarded individual/organization will be required to deliver:</p> <ul style="list-style-type: none"> - A detailed workplan aimed at precisely establishing the activities that will take place during the contract period. This Workplan will be approved by NetZeroCities partner in charge of Norway. - Brief baseline report (2-page max) aimed at documenting the current state of key aspects of the national ecosystem. This document will serve as the foundation for monitoring the activities and services implemented as part of this support initiative.
Content	<p>The Workplan will include:</p> <ul style="list-style-type: none"> - A detailed outline of the activities to be carried out, specifying the dates, content, cities to be invited, other stakeholders involved, the criteria established for these selections, and any additional information deemed relevant. <p>The Brief Baseline Report will include the following information on the existing community of Practice among local governments:</p> <ul style="list-style-type: none"> - Frequency of meetings among local governments, the participating local governments, types of representatives involved (e.g., technical staff and/or political level), participation of other stakeholders (e.g., other levels of government, private sector, academia, others), the existence of multi-city projects (if applicable), etc. <p>In case the supplier proposes a methodology based on existing collaboration and initiatives, they shall explain how the activities performed in this contract will be complementary and increase the impacts.</p>
Deadline	To be submitted in Month 2 (M2) of the contract start date.
Final Report	
Description	At the conclusion of the contract, the awarded individual/organization will deliver a comprehensive Final Report. This report will provide a detailed

	account of the outcomes of the activities and services delivered during the support period, as well as the progress achieved in relation to the baseline situation documented in the Baseline Report. The report will aim to assess the advancements made, evaluate the effectiveness of the actions taken, and propose strategic next steps to further strengthen both the Community of Practice among local governments and the national platform.
Content	The Final Report (10-page max) will include details about the activities conducted throughout the contract period. It will include an evaluation of the outcomes achieved, highlighting key results, challenges encountered, and the strategies used to overcome them. Evidence shall be provided regarding the achievement of the KPIs (list of attendees, agendas, pictures, etc.). A survey (proposed by NZC) addressed to participants to events, and to the capacity-building program, to assess their satisfaction and gather suggestions shall be included in annex of the report, as well as any materials developed (concept note, advocacy note, materials for capacity building sessions, etc.). Furthermore, it will reflect on the alignment of the activities with the overarching objectives, including their contribution to strengthening the Community of Practice among local governments and the national platform. Lastly, the report will provide actionable insights and recommendations to inform and guide future initiatives, ensuring continued growth and collaboration within the ecosystem. Additionally, the report will include any information the awarded individual/organization considers relevant.
Deadline	To be submitted in Month 12 (M12) of the contract start date.

3.8. Indicative Budget

All tasks are defined to be performed in time period of 12 months, commencing no later than April 2025. The total quotations must not exceed 61 000 EUR, including a maximum allocation of 4700 EUR designated for logistics associated with the annual event, including but not limited to catering, venue rental, and related expenses. For non-EU countries: This budget shall include any VAT you may have to charge.

3.9. Eligibility

Climate-KIC reserve the right to reject proposals where the proposed supplier:

- Has insufficient technical, professional or financial capacity to deliver the services.
- Has been bankrupt or insolvent (last 7 years)
- Is sanctioned by a relevant authority
- Does not comply or has previously not complied with our Ethical Standards for Contractual Counterparties
- Has been convicted of crime, links to terrorism, breach of tax or social security obligations
- Is an individual prior employee of Climate-KIC or group entity (discretionary basis)
- Will continue to be a full-time employee of an EIT grant recipient or Climate-KIC/NetZero City/CapaCITIES partner or any other organization that may attract a double funding risk, during the contract term (discretionary basis)

If any of these scenarios apply, please make Climate-KIC aware in your submission.

3.10. Sustainability

In order to uphold our commitment to sustainability, Climate-KIC aims to minimise any negative impact we may have on the natural and built environment by effectively managing our resources.

In the efforts to procure in a sustainable manner with minimal impact, the following requests are made of the bidder:

- Where practical, the services are to be delivered digitally following a paperless policy
- For events and workshops, please strictly minimise the generation of waste. We ask our service providers to consider the greenhouse gas emissions from transport to our/city/partner offices and events. Cycling, walking, public transport and rail are preferable over air travel wherever possible.
- We love to hear what suppliers are doing to minimise impact. Feel encouraged to share your approach and policies if applicable.

4. Contracting (third parties)

The below is applicable for NZC External Parties only.

4.1. Payment & Invoicing

- Payments will be made following provision of a correctly rendered undisputed digital (via email) invoice to Climate-KIC. Climate-KIC contract manager will inform the successful bidder where to submit invoices.
- Payment terms associated with delivery of the goods and/or services must be not less than net 30 days.
- Climate-KIC can provide a purchase order number to be referenced on invoices.
- Where Climate-KIC is requesting services over longer periods of time, bidders can invoice in a pay as we go model (e.g. a consolidated invoice based on work completed or completion of deliverables - to be clarified during contracting).
- Requests for deposit payments are generally not accepted.
- If the bidder is requesting any form of payment prior to delivery of goods and/or services, this must be raised with Climate-KIC.
- If submitting invoices for subscription services, please ensure these fees are itemised and priced at line level.

4.2. Contract Management

A one-off agreement is proposed for award of work.

Climate-KIC can share their standard terms and conditions and will consider the bidder's own terms and conditions on the basis that the bidder can incorporate the following:

- Climate-KIC requires that that service providers provide an indemnity to Climate-KIC for breach of third-party intellectual property rights;
- In addition, Climate-KIC will ask that service providers comply with the Ethical Standards for Climate-KIC Contractual Counterparties available at <https://www.climate-kic.org/policies>
- Service providers are required to comply with Climate-KIC's standard data protection clauses (can be provided in advance on request) and provide an indemnity for any breach;
- The liability of the service provider to Climate-KIC (and affiliates) to be uncapped in respect of breach of data protection clauses. For all other heads, liability of the service provider to Climate-KIC (and affiliates) may be capped at a reasonable multiple of fees not less than 2X. If applicable, Climate-KIC liability to service provider also be similarly capped;
- No indemnities extended by Climate-KIC to service providers.

5. Award Criteria

The following criteria will be used.

5.1. Expertise / Experience (30%)

Expertise and Experience as a criterion determines whether or not the proposed supplier is able to actually deliver the services. The questions to be asked and evaluated in this criterion are:

- Relevant Experience – does the suppliers response show a history of delivering on projects like the package currently being evaluated? (20%)
- Relevant Expertise – do the individuals proposed for the delivery of this work have the relevant qualifications required to deliver this work? (10%)

Suppliers shall provide evidence that they comply with the minimum requirements, and if applicable the desirable requirements, indicated in section 3.3.

5.2. Capacity to Deliver (30%)

Once it has been established that the supplier has the relevant expertise and experience, the next criteria examines whether the supplier has the capacity to take on the work. This criterion is to be addressed via the following questions:

- Current Workload – The suppliers shall provide the current list of projects being delivered by the individuals proposed for this package, this shall include the effort required for existing work as a % of their time. (20%)
- Management Measures – The supplier shall provide detail into how they manage capacity issues as well as provide any additional resources or measures they have in place in the event of capacity issues, or if there is a need for scope increases or acceleration. (10%)

5.3. Price Criteria (40%)

- Price will consist of 40% of the evaluation weightings. The evaluation method will ensure that the lowest price total of the Pricing Schedule achieves the maximum available marks, with other Bidders scores calculated proportionately. The scoring methodology will be applied per pricing schedule section and combined to identify the overall lowest price submission. The lowest price submission will achieve the maximum available score with the other Bidders prices scoring points inversely proportionate to the lowest.
- Pricing evaluation will follow the universally accepted formula of (Lowest Price / Tendered Price x Price Criteria Points (40)).
- An example of how this formula operates in practice can be found below:

Description	Formula	Tenderer		
		T1	T2	T3
Tendered Price	A	€500	€490	€510
Lowest Price	B	€490		
Calculation	$C = B/A$	0.98	1.00	0.96
Convert to Points	$D = C \times 40^*$	39.20	40.00	38.43

* The conversion to points will be based on the weighting attributed to price in the total evaluation.

Table 3 - Example scoring methodology for price lots

6. Instruction to Bidders

6.1. Responding with your proposal

Climate-KIC requests the following documentation to be submitted to bid on this contract:

1. **A Proposal** that sufficiently details the bidder's solution and responds to the prompts and requests contained in this RFP.
This proposal shall include:
 - A **Proposed Workplan** based on the content of Section 3.4, 3.5, 3.6 and 3.7, indicating how the supplier plans to deliver the activities (methodology, timeline, topics, demonstrating the added value compared to potential existing initiative or work, etc.). Any modifications, proposed adjustments, or additional activities shall be specifically oriented towards addressing the needs of the stakeholders who will receive the support, namely the cities within the national ecosystem of Norway. The proposed workplan shall clearly differentiate

the methodology and activities proposed to address the mandatory activities included in section 3.6, and the ones proposed in addition (if any) to meet the objectives.

- **Evidence that the suppliers have the experience and expertise** to deliver the services as mentioned in section 5.1 and 3.3 (list of previous projects and activities, resumes of individuals that will be assigned to conduct the services described in this document), and **the capacities** as mentioned in section 5.2 (current workload, management measures)

This proposal may include:

- A **letter of support** containing the endorsement of various key stakeholders of the national ecosystem/platform. Namely, national authorities, representatives of different key municipal governments (Mission cities, Pilot cities, among others). This requirement is suggested, not compulsory.

Climate-KIC reserves the right to request this letter of support from potential bidders for awarding the bid.

2. The bidder is, amongst **other items**, also kindly asked to provide:
 - their trading name, VAT or tax identification number (if applicable) and registered trading address (please note, address is not required for an individual).
 - website links to examples of work previously performed by the bidder if applicable (e.g. portfolios, work products or other).
 - professional references that can be reached by Climate-KIC to verify previous services delivery.
3. **A Quotation** that meets the requirements described at Section 6.2.

Climate-KIC reserves the right to reject RFP responses that do not confirm with these guidelines. All responses shall be made to the Contract Manager (refer Section 1.1) via electronic copy, at tenders@climate-kic.org

6.2. Quotation requirements

Climate-KIC request that bidders quote in the following manner, as appropriate to delivery of the services:

- Please provide itemised quotations in Euros and specify if the quote includes / excludes VAT or any other taxes. Please refer Table 4 as an example.
- Provide a rate card for relevant grades of employment that will be conducting services (e.g. day rate) instead of averaged rates. These may be used for additional services. Please refer Table 4 as an example.
- For External Suppliers (Non-NZC Consortium): Travel and subsistence for these services are strictly limited. Domestic travel and subsistence will not be reimbursed unless agreed in advance and in writing with Climate-KIC, please estimate costs in your quotation. If you require international transport and/or accommodation, please make this clear and estimate costs in your quotation. Time for travel will not be billable hours.
- Include all applicable costs or charges associated with providing the goods and/or services in your quotation.
- Please quote on a company letterhead or similar company form where possible with the resolution described in Table 4 at a minimum.

Table 4: Provided quotations to include the following details

Item and unit cost (in Euros excluding VAT)
Services for activity 1 as per Section 3.6.2
Services for activity 2 as per Section 3.6.2
Services for activity 3 as per Section 3.6.2
Services for recommended activities, as per Section 3.6.2, if applicable

Deliverable 1 “Detailed Workplan and Brief Baseline Report” as per Section 3.7
Deliverable 2 “Final Report” as per Section 3.7
License fees (per user per month/annum, and in aggregate) if applicable
TOTAL (if applicable)
Rate card for services (per day/hour, in Euros excluding VAT):
Assistant – XX / day
Officer – XX / day
Specialist - XX / day
Project coordinator – XX / day
Consultant – XX/day
Principal consultant – XX/day
Partner – XX/day
...

6.3. Terms of this RFP

1. Your proposal shall be submitted according to the instructions as detailed in this section and shall be valid for a period of at least six (6) months from the bid due date. Any proposal submitted outside the scope defined may be rejected without provision for re-submission.
2. Any further information pertaining to this RFP, of whatever nature, must be directed to the Contract Manager detailed in Section 1.1. If a point of clarification materially affects the RFP, our response will be circulated to all bidders, otherwise the response will only be sent to the bidder seeking clarification.
3. If any doubt exists concerning any element of this RFP, a clear statement shall be made on the assumptions taken to arrive at your quoted costs, or alternatively contact us prior to submitting your proposal to seek clarification.
4. Entering into contractual arrangements with Climate-KIC in connection with this RFP does not guarantee work will be awarded.
5. Climate-KIC/GARAC reserves the right to reject any proposal(s) received after the submission date/time.
6. Climate-KIC/GARAC reserves the right to undertake post-bid negotiations with none, all or a shortlist of bidders.
7. Climate-KIC/GARAC, at its sole discretion, reserves the right to accept or reject any or all of the proposals received and not to award any business and shall not be bound to give reasons for any decision. Only the execution of a written agreement between a Climate-KIC entity and a supplier(s) will obligate a Climate-KIC entity in accordance with the terms and conditions contained in such agreement.
8. Climate-KIC reserves the right to procure services from alternative suppliers(s) where the successful bidder is, or becomes, uncompetitive within the market. However, issues over pricing and specification will be resolved through discussion and mutual agreement between Climate-KIC and the supplier.
9. Bidders are required to email soft copies of their proposal to the Contract Manager detailed in Section 1.1 based on the timeline at Section 1.3.
10. As per above and where applicable, bidders must acknowledge receipt of this RFP by return email to the Contract Manager detailed in Section 1.1 confirming whether they intend to submit a proposal by the Submission Deadline.
11. This RFP does not commit or obligate any Climate-KIC company to pay any expenses incurred by you in the preparation of your Proposal. All such expenses are solely at the risk of the bidder and by submitting a proposal you automatically agree that proposal becomes the property of Climate-KIC.

12. Proposals are to be kept as clear and concise as possible and shall be sequenced and numbered in accordance with the format of this RFP.
13. The formatting of this document and the attached response document shall not be altered.
14. Whilst this RFP confers no legal rights on its addressees, it is not intended that any other persons acquire rights or obligations in respect of or arising under it.
15. Unsuccessful bidders agree, by the submission of their proposals, to return to Climate-KIC this RFP and any and all papers, records, data and materials supplied to them in connection with it, including all copies made by them.
16. This RFP is for consideration in whole and not in part or parts unless otherwise indicated.
17. All efforts have been made to ensure the accuracy and validity of information contained in this RFP. However, Climate-KIC does not warrant the information accurate or comprehensive.