

Request for Proposal

For: Communications External Support Panel

Date: 3 Aug 2026

1. Overview

1.1. Executive Summary

This is a Request for Proposal (RFP) that details Climate KIC's requirements for services. Please treat this document in accordance with the confidentiality obligations detailed further in this document.

Services and/or goods requested	Expert Support for Communications on a Panel Arrangement
The legal entity requesting these goods and/or services	Stitching Climate-KIC International Foundation
Services and/or goods will be delivered to the following locations	Services will be delivered remotely to the following locations: All of Europe, and occasionally outside of Europe (project work) Some onsite services may be required at: Not Anticipated
Climate KIC Contract Manager for submitting proposals and inquiries	Alexandra Marton Communications Project Manager alexandra.marton@climate-kic.org
Proposed contract term for successful candidates	A framework contract on a 2 year (plus 1 year option).

1.2. Timelines

Climate KIC has set the following indicative timelines for this RFP:

Planned Date*	Milestones
04/08/2026	RFP issued to bidders
Within 2 business days of receiving this RFP	Bidders to confirm they will respond to RFP
3 business days before the Submission Deadline	Deadline for bidders to submit questions on the RFP
04/09/2026	Bidders submit proposals / Submission Deadline
Expected 11/09/2026	Climate KIC team to review proposals Climate KIC to gain clarification from bidders
Expected 22/09/2026	Notification of contract award
5 days after Notification of Contract Award	Standstill/Alcatel Period ends
Expected 01/10/2026	Proposed contract start date

* Climate KIC reserves the right to amend this timetable during the RFP.



1.3. How you can participate

1. Review the RFP documents provided by Climate KIC.
2. Email the Contract Manager letting us know you will submit a proposal (within 2 business days if possible).
3. If you have questions on the RFP, email the Contract Manager at least 3 business days before the submission deadline. We aim to respond in a timely manner wherever possible.
4. Submit a proposal following the requirements at Section 6 via the following **Microsoft form** by the Submission Deadline stated at Section 1.2.
5. Climate KIC will assess bids and notify bidders following the timeline at Section 1.2.

1.4. About Climate KIC

Climate KIC is the EU's climate innovation initiative, working to accelerate the transition to a zero-carbon and resilient world by enabling systems transformation. Headquartered in Amsterdam, it operates from 13 hubs across Europe and is active in 39 countries. Climate KIC was established in 2010 and is predominately funded by the European Institute of Innovation and Technology (EIT), a body of the European Union.

Stitching Climate-KIC International Foundation is recognised as a public benefit organisation by the Dutch tax authorities ("Algemeen Nut Beogende Instelling", ANBI) and all its activities are geared to ensure a greater protection of the environment and, by virtue of that, generate tangible benefits for the whole society.

2. Confidentiality

All information provided in this Request for Proposal (hereinafter "RFP") document and any information that may be subsequently disclosed during discussions, correspondence and negotiations is confidential and must not be disclosed to any other party or used for any other purpose whatsoever without the prior written permission of Stitching Climate-KIC International Foundation or relevant subsidiary (hereinafter "Climate KIC").

The Supplier must not disclose any such information, materials, specifications or other documents to any third parties or to any other part of the Supplier's group or use them for any purpose other than for the preparation and submission of a response to this RFP. The Supplier must not make any press announcements or publicise in any way Climate KIC's name, this document, the quotation process or any subsequent agreement without the prior written consent of Climate KIC.

Climate KIC may require the execution of Non-Disclosure Agreement as part of this RFP or for future commercial engagements. As part of preparation for the submission of the response and in any subsequent negotiations, the Supplier is allowed to disclose confidential information to others within the Supplier organisation, external advisors or subcontractors, provided that the confidentiality conditions are adhered to.

Employees of her party who have access to confidential information must be notified of their obligations with regard to confidentiality and of the disciplinary proceedings which will result if confidentiality conditions are breached.



3. Introduction and Background

Due to the broad and multi-jurisdictional nature of Climate KIC's work, the communications team is required to rapidly deploy resources, undertake small projects or deliver services in niche areas relating to communications of both projects and Climate KIC's BAU objectives.

Therefore, a panel is to be established to enable framework contracts that allow for Scopes of Works to be efficiently completed in response to a range of matters.

These services are largely based in Europe, however there are projects outside of Europe, namely Latin America & Africa. However, all services are anticipated to be delivered on a remote basis.

4. Specification

4.1. Scope

Climate KIC is requesting quotation for external communications support services.

The types of services contemplated by this RFQ are:

Strategic Communications

- Strategic Communications and Messaging Development
- Communications Strategy Development
- Stakeholder Communications
- Change Communications
- Crisis Communications Support
- Public Affairs and Advocacy Communications

Content Creation & Editorial

- Copywriting, Editing and Proofreading
- Content Strategy and Content Planning
- Publication and Report Writing
- Case Studies, Impact Stories and Thought Leadership Content
- Speechwriting and Presentation Content Development

Creative & Design

- Creative Agency Support
- Graphic Design
- Illustration and Visual Identity Development
- Branding and Brand Development
- Infographics and Data Visualisation
- Publication and Report Design
- Presentation Design (PowerPoint and other presentation formats)

Digital & Web

- Website Development and Management
- UX/UI Design
- Web Design
- SEO and Website Analytics
- Digital Marketing Campaigns



- Email Marketing and Newsletter Production

Social Media

- Social Media Strategy
- Social Media Management
- Social Media Content Creation
- Social Media Campaign Development and Execution
- Community Management

PR & Media

- PR and Media Relations
- Media Monitoring and Analysis
- Media Training
- Press Office Support
- Media Outreach and Press Release Development

Multimedia Production

- Photography
- Videography and Video Production
- Animation and Motion Graphics
- Podcast Production
- Audio Production
- Livestreaming and Webinar Production

Events & Engagement

- Event Communications and Promotion
- Event Content Production
- Event Branding and Creative Support
- Stakeholder Engagement Campaigns

Research, Insights & Evaluation

- Communications Research and Audience Analysis
- Campaign Monitoring and Evaluation
- Impact Measurement and Reporting
- Market Research and Stakeholder Surveys

Project Delivery

- Communications Project Management
- Campaign Management

The proposal should consider the following:

- The needs of Climate KIC after a review of our website and other outward facing documents.
- The previous experience of the tenderer and how it can add value to Climate KIC's operations.

Services related to this Scope may be requested on a day/hourly rate basis. Please ensure a rate card is included with your submission and any other applicable costs associated with supplementary services.



The contract will be appointed to a panel of providers. Appointment to the Panel does not guarantee award of work. Climate KIC reserve the right to seek quotation from one or more panel members during the duration of the contract at our own discretion.

The supplier will ensure sufficient financial, economic, technical and professional capacity to deliver the services in an efficient and effective manner.

Climate KIC reserves the right to award the contract to more than one third party supplier to achieve suitable capabilities for the geographical coverage described. Bidders are encouraged to make it clear in their proposal what countries they can evidence experience in and note any geographical limitations to the coverage of these services.

4.2. Methodology - Not applicable

4.3. Objectives - Not applicable

4.4. Deliverables - Not applicable

4.5. Service Level Requirements

In providing goods and/or services to Climate KIC, the following service levels are requested:

- Services are requested during business hours 9am to 6pm CET excluding public holidays.
- Services may be required outside general business hours and flexible working arrangements are requested.
- If applicable, the provider is to propose a suitable service level agreement to ensure key elements of goods and/or services delivery are defined, aligned and tracked over time. This should include escalation channels, performance indicators / targets and mechanisms for remediation of ongoing missed performance targets (e.g. credits, rebates or reimbursement).
- The service provider should be generally contactable and responsive during business hours by phone or email.
- Services should be delivered by professionally competent and appropriately experienced individuals.

4.6. Goods – Not applicable

4.7. Sustainability

In order to uphold our commitment to sustainability, Climate KIC aims to minimise any negative impact we may have on the natural and built environment by effectively managing our resources.

In the efforts to procure in a sustainable manner with minimal impact, the following requests are made of the bidder:

- The services are to be delivered digitally following a paperless policy
- For events and workshops, please strictly minimise the generation of paper and plastic waste. Please discuss the use of brochures, paper agendas, poster boards and post-it notes with Climate KIC.
- We ask our service providers to consider the greenhouse gas emissions from transport to our offices and events. Cycling, walking, public transport and rail are preferable over air travel wherever possible.
- We love to hear what suppliers are doing to minimise impact. Feel encouraged to share your approach and policies if applicable.





4.8. Eligibility

Climate KIC reserve the right to reject proposals where the proposed supplier:

- Has insufficient technical, professional or financial capacity to deliver the services.
- Has been bankrupt or insolvent (last 7 years)
- Is sanctioned by a relevant authority
- Does not comply or has previously not complied with our [Ethical Standards for Contractual Counterparties](#)
- Has been convicted of crime, links to terrorism, breach of tax or social security obligations
- Is an individual prior employee of an Climate KIC or group entity (discretionary basis)
- Will continue to be a full time employee of a grant recipient or Climate KIC partner during the contract term (discretionary basis)

If any of these scenarios apply, please make Climate KIC aware in your submission.

4.9. Required Experience and Capabilities

The team or individuals delivering the services should be able to demonstrate the following experience and capabilities:

- Experience in their area of expertise in relation to the RFP.
- Working knowledge of expertise in relation to the RFP.

4.10. Payment & Invoicing

- Payments will be made following provision of a correctly rendered undisputed digital (via email) invoice to Climate KIC. The Climate KIC contract manager will inform the successful bidder where to submit invoices.
- Payment terms associated with delivery of the goods and/or services must be not less than net 30 days.
- Climate KIC can provide a purchase order number to be referenced on invoices.
- Where Climate KIC is requesting services over longer periods of time, we ask that bidders invoice in a pay as we go model (e.g. billed on a monthly consolidated invoice based on work completed or completion of deliverables).
- Requests for deposit payments are generally not accepted.
- If the bidder is requesting any form of payment prior to delivery of goods and/or services, this must be raised with Climate KIC.
- If submitting invoices for subscription services, please ensure these fees are itemised and priced at line level.

4.11. Contract Management

A framework agreement is proposed for award of work.

Climate KIC can share their standard terms and conditions but will consider the bidder's own terms and conditions on the basis that the bidder can incorporate the following:



- Climate KIC requires that that service providers provide an indemnity to Climate KIC for breach of third party intellectual property rights;
- Climate KIC's primary source of funds is the European Institute of Innovation and Technology () .europa.eu/. Consequently, Climate KIC is obliged to pass through certain FPA/SGA terms to all service provider and service providers are required to agree and comply with such terms. See <http://www.climate-kic.org/policies/>;
- In addition, Climate KIC will ask that service providers comply with the Ethical Standards for Climate KIC Contractual Counterparties available at <https://www.climate-kic.org/policies>
- Service providers are required to comply with Climate KIC's standard data protection clauses (can be provided in advance on request) and provide an indemnity for any breach;
- The liability of the service provider to Climate KIC (and affiliates) to be uncapped in respect of breach of data protection clauses. For all other heads, liability of the service provider to Climate KIC (and affiliates) may be capped at a reasonable multiple of fees not less than 2X. If applicable, Climate KIC liability to service provider also be similarly capped;
- No indemnities extended by Climate KIC to service providers.

4.12. Account Management

The provision of services associated with this RFP will be subject to the following account management requirements

- A dedicated account manager is required
- At least one account management meeting scheduled each year
- The service provider can discuss and agree on the frequency and scope of periodic account management meetings with the Climate KIC Contract Manager

5. Award Criteria

Climate KIC will assess bids based on the following factors:

Component	Weighting
Cost – the total cost for providing the scope. Note that you can divide the cost into sections if appropriate Note: This agreement is for a panel, so hourly rates shall be evaluated against similar roles under similar categories of expertise contemplated by this RFP.	40%
Quality – suitability and capability of the proposed supplier to deliver the scope and requirements in the Specification as evidenced by its proposal. Note: This is in relation to qualifications, methodologies and general best practice principles.	30%



Component	Weighting
Ability of bidder to fulfil the scope of services, in a manner consistent with Climate KIC's objectives and those of this project, as evidenced by its proposal Note: This is in relation to experience of either proposed employees or examples of previous work completed by your business.	30%
Total	100%

6. Instruction to Bidders

6.1. Responding with your proposal

Climate KIC are requesting the following are submitted to bid on this contract:

1. **A Proposal** that sufficiently details the bidder's solution and responds to the requests contained in this document.
 - The bidder is kindly asked to include their trading name, VAT or tax identification number (if applicable) and registered trading address (*please note, address is not required for an individual*).
 - Include website links to examples of work previously performed by the bidder if applicable (e.g. portfolios, work products or other)
 - Professional references that can be reached by Climate KIC to verify previous services delivery
2. **A Quotation** that meets the requirements described at Section 6.2
3. **Resumes of individuals** that will be assigned to conduct the services for Climate KIC (if you are a freelancer, please send the contract manager your CV; for agencies please sent the contract manager the CV of at least one member of the team who would be working with Climate KIC)

Any alternative solutions or services that the bidder may wish to bring to the attention of Climate KIC should be included at the end of your response. Climate KIC reserves the right to reject RFP responses that do not confirm with these guidelines.

You can quickly and easily complete this process by filling out the procurement form [here](#).

6.2. Quotation requirements

Climate KIC request that bidders quote in the following manner as appropriate to delivery of the services:

- Please provide itemised quotations in Euros and specify if the quote includes / excludes VAT or any other taxes;

Provide a rate card for relevant grades of employment that will be conducting services for Climate KIC (e.g. day rate) instead of averaged rates. These may be used for additional services.

- Travel and subsistence for these services are strictly limited. Domestic travel and subsistence will not be reimbursed unless agreed in advance and in writing with Climate KIC. If you require international transport and/or accommodation, please make this clear and estimate costs in your quotation. Time for travel will not be billable hours.
- Include all applicable costs or charges associated with providing the goods and/or services in your quotation.



6.3. Subcontracting guidance

It is not anticipated that the delivery of these services will require subcontracting

It is acceptable for bidders to sub-contract parts of the service but Climate KIC is keen to understand which elements of the service this would apply to. In your response, state which sections are proposed to be subcontracted and advise Climate KIC of the sub-contractor name and address (address is not required for an individual).

Climate KIC requires at least one relevant reference including the name and phone number of a current contact within that organisation.

6.4. Complaints handling

Climate KIC offers bidders a mechanism to foster transparency and enable procurement best practice.

Bidders have the right in this procurement procedure, within a reasonable time, to address questions, request additional information and obtain feedback, as well as submit complaints. Requests for information or clarifications and complaints will be directed to the contact person (the Contract Manager or other designated person) indicated in this Request for Proposal. Climate KIC reserves the right not to action complaints received after any applicable standstill period.

The Contract Manager will acknowledge, review and respond to complaints or clarifications presented by bidders in a reasonable time. Climate KIC reserves the right to conduct a procedural review, make changes to the published procurement documents or take other action in response to complaints at its discretion.

In the event of a serious irregularity in connection with this procurement, and after first exhausting the recourse of obtaining a reply from the contact person for this procurement, bidders and suppliers are referred to the channels outlined in Climate KIC's Strategy & Policy Anti-Fraud, Bribery and Corruption (refer whistleblowing) available at <https://www.climate-kic.org/policies/>.

6.5. Terms of this RFP

1. Your proposal should be submitted according to the instructions as detailed in this section and should be valid for a period of at least six (6) months from the bid due date. Any proposal submitted outside the scope defined may be rejected without provision for re-submission.
2. Any further information pertaining to this RFP, of whatever nature, must be directed to the Contract Manager detailed in Section 1.1. If a point of clarification materially affects the RFP, our response will be circulated to all bidders, otherwise the response will only be sent to the bidder seeking clarification.
3. If any doubt exists concerning any element of this RFP, a clear statement should be made on the assumptions taken to arrive at your quoted costs, or alternatively contact us prior to submitting your proposal to seek clarification.
4. Entering into contractual arrangements with Climate KIC in connection with this RFP does not guarantee work will be awarded.
5. Climate KIC reserves the right to reject any proposal(s) received after the submission date/time.
6. Climate KIC reserves the right to undertake post-bid negotiations with none, all or a shortlist of bidders.
7. Climate KIC, at its sole discretion, reserves the right to accept or reject any or all of the proposals received and not to award any business and shall not be bound to give reasons for any decision. Only



- the execution of a written agreement between an Climate KIC entity and a supplier(s) will obligate a Climate KIC entity in accordance with the terms and conditions contained in such agreement.
8. Climate KIC reserves the right to procure services from alternative suppliers(s) where the successful bidder is, or becomes, uncompetitive within the market. However, issues over pricing and specification will be resolved through discussion and mutual agreement between Climate KIC and the supplier.
 9. Bidders are required to email soft copies of their proposal to the Contract Manager detailed in Section 1.1 based on the timeline at Section 1.2.
 10. As per above and where applicable, bidders must acknowledge receipt of this RFP by return email to the Contract Manager detailed in Section 1.1 confirming whether they intend to submit a proposal by the Submission Deadline.
 11. This RFP does not commit or obligate any Climate KIC company to pay any expenses incurred by you in the preparation of your Proposal. All such expenses are solely at the risk of the bidder and by submitting a proposal you automatically agree that proposal becomes the property of Climate KIC.
 12. Proposals are to be kept as clear and concise as possible and should be sequenced and numbered in accordance with the format of this RFP.
 13. The formatting of this document and the attached response document should not be altered.
 14. Whilst this RFP confers no legal rights on its addressees, it is not intended that any other persons acquire rights or obligations in respect of or arising under it.
 15. Unsuccessful bidders agree, by the submission of their proposals, to return to Climate KIC this RFP and any and all papers, records, data and materials supplied to them in connection with it, including all copies made by them.
 16. This RFP is for consideration in whole and not in part or parts unless otherwise indicated.
 17. All efforts have been made to ensure the accuracy and validity of information contained in this RFP. However, Climate KIC does not warrant the information accurate or comprehensive.

Communications External Support Panel - Clarification 1

Please see questions (reworded for fairness) from bidders and answers from Climate-KIC.

This document is to be shared with all existing bidders on 19 August 2026 and shall be shared with all interested parties from the said date.

If your question isn't answered, it is either because we could not answer it, should not answer it or we believe it has been covered elsewhere.

No.	Question	Answer
1.	Are companies established outside the European Union eligible to apply?	This is acceptable, however key provisions under EU Law, particularly around data privacy and GDPR must be maintained. Can we ask that you show your intention and capability to comply with EU regulations in your bid.
2.	Can a consortium composed of two companies apply for this tender?	Yes, provided that one company acts as the lead bidder and contracting entity. Other companies may be included as subcontractors, and the proposal should clearly identify the respective roles



		and responsibilities of each party and the elements of the services to be subcontracted. However as this is a panel arrangement rather than a fixed project, this more complicated than it needs to be.
3.	Should bidders provide rates by role/seniority (e.g. Senior Consultant, Consultant, Designer, Project Manager), or does Climate KIC expect separate rates for each of the service categories listed under Section 4.1?	Bidders should provide a rate card for the relevant roles/grades that will deliver the services, rather than averaged rates. Rates may also be differentiated by service category or area of expertise, where applicable. The rate card should provide sufficient detail for Climate KIC to clearly understand and compare the applicable hourly and/or daily rates for the relevant roles and areas of expertise proposed by the bidder.
4.	Could Climate KIC provide an indication of the countries/locations where international travel may be required during the framework period, and clarify whether bidders are expected to include any travel assumptions or costs in the initial quotation?	Services are expected to be delivered primarily remotely. Climate KIC's activities covered by the framework are largely based in Europe, with some project activities outside Europe, including in Latin America and Africa. Onsite services are not currently anticipated. Travel and subsistence are expected to be strictly limited. Where a bidder anticipates that international transport and/or accommodation may be required to deliver any proposed services, this should be clearly identified and estimated in the quotation. Domestic travel and subsistence will not be reimbursed unless agreed in advance and in writing with Climate KIC, and travel time is not billable. Given the framework nature of the arrangement, specific travel requirements, where applicable, will depend on individual Scopes of Work.
5.	Is Climate KIC able to indicate the anticipated number of suppliers to be appointed to the panel, or the approximate size of the panel?	The RFP confirms that the contract will be awarded to a panel of providers and that Climate KIC may appoint more than one supplier to achieve the required capabilities and geographical coverage. The final number of providers appointed will therefore depend on the proposals received and the outcome of the evaluation process.
6.	Could Climate KIC clarify how individual Scopes of Work will typically be allocated among panel members (e.g. direct award, rotation, mini-competition or request for quotation)?	Individual Scopes of Work will be allocated based on the specific requirements of the assignment, including the relevant expertise, experience, availability and capacity of panel members. Depending on the nature and value of the assignment, Climate KIC may approach one or more suitable panel members to confirm availability and/or request a quotation. The allocation approach may therefore vary depending on the specific Scope of Work. Ultimately the point of this process is to meet the public procurement requirements we are obliged



		to follow now, so we can enable rapid deployment as our various projects (internal, private and institutional) progress without requiring public procurement per scope.
7.	Is Climate KIC able to provide an indicative annual budget, anticipated volume of assignments/hours, or historical spend for comparable communications services under previous arrangements?	No specific volume of work or annual budget can be guaranteed under the framework, and appointment to the panel does not guarantee that work will be awarded. The volume and value of individual assignments will depend on Climate KIC's needs and the specific requirements and scope of each Scope of Work. This panel captures a range of skillsets falling under the Communications Team. No indicative annual budget, anticipated number of assignments/hours or historical spend is provided as part of this RFP.
8.	Is Climate KIC seeking providers capable of delivering the full range of services listed under Section 4.1, or are specialist providers covering only specific service categories encouraged to apply?	The panel is intended to provide access to a broad range of communications capabilities and areas of expertise. Individual suppliers are not required to cover the full range of services listed in Section 4.1 and may apply for the specific service categories relevant to their expertise. Bidders should clearly indicate the service categories and areas of expertise covered by their proposal and demonstrate the relevant experience and capabilities for those areas.

Communications External Support Panel - Clarification 2

Please see questions (reworded for fairness) from bidders and answers from Climate-KIC.

This document is to be shared with all existing bidders on 25 August 2026 and shall be shared with all interested parties from the said date.

If your question isn't answered, it is either because we could not answer it, should not answer it or we believe it has been covered elsewhere.

No.	Question	Answer
1.	Should the complete submission be made through the Microsoft Form, by email, or through both channels?	The proposal and quotation should be submitted through the Microsoft Form provided in Section 1.3. CVs/resumes of the individuals proposed to deliver the services should be sent by email to the Contract Manager. Bidders are not required to submit duplicate copies of the proposal and quotation by email.
2.	Is there a separate response document or template that bidders are required to use?	No separate response document or additional response template is required. Bidders should follow the requirements set out in the RFP and provide the requested information through the Microsoft Form, together with the required supporting documentation.



3.	May bidders include examples of previous Climate KIC assignments and nominate a current Climate KIC contact as a professional reference?	Yes. Relevant previous work undertaken for Climate KIC may be included as an example of experience, subject to any applicable confidentiality obligations. A current Climate KIC contact may also be nominated as a professional reference, provided that the individual is familiar with the services delivered and can verify the bidder's relevant experience.
4.	What is the exact submission time and applicable time zone on 4 September 2026?	The submission deadline is 4 September 2026 at 23:59 CET.
5.	What file formats are accepted for the proposal, quotation and CVs?	Standard, commonly accessible file formats may be used for supporting documents, such as PDF, Word or Excel, as appropriate. Files should be clearly labelled and accessible without requiring additional software or permissions.
6.	Can Climate KIC's standard contractual terms and data protection clauses be provided for review before submission?	Yes. Climate KIC's standard terms and conditions and standard data protection clauses are available for review here .
7.	Section 6.5, point 13 refers to "the attached response document". We have the RFP dated 3 August and Clarification 1. Is there a separate response template we should complete?	No. There is no separate response template to complete. Bidders should follow the requirements set out in the RFP and submit the requested information through the Microsoft Form, together with the required supporting documentation. The reference to an "attached response document" in Section 6.5, point 13 does not refer to an additional document that bidders are required to complete.
8.	Are there published rate parameters or internal reference points that bidders should be aware of, or is rate-setting entirely at bidders' discretion?	No specific rate parameters or reference rates are prescribed for this tender. Bidders are expected to propose their own rates based on their experience, expertise and the services offered. Rates will be considered as part of the overall evaluation of proposals in accordance with the criteria set out in the RFP.
9.	How should bidders present VAT or other applicable taxes in their EUR rate card?	Bidders should state their rates in Euros and clearly indicate whether the rates include or exclude VAT and/or any other applicable taxes. Where VAT is not applicable due to the bidder's tax status or place of establishment, this should be clearly stated in the proposal.
10.	How should individuals who are not direct employees of the bidder, including regular contractors or specialists, be presented in the proposal?	Any individual or organisation that is legally separate from the contracting bidder and is proposed to deliver part of the services should be clearly identified in the proposal, including their role and the services they are expected to provide. Bidders should also provide the information requested in the RFP in relation to proposed subcontracting arrangements, where applicable.
11.	Are there any minimum professional liability, cyber liability, or other insurance requirements that successful panel suppliers will be expected	No additional minimum insurance requirements are specified as part of this RFP. Any insurance requirements applicable to a particular assignment



	to maintain that are not otherwise specified in the RFP?	may be set out in the relevant Scope of Work or contractual documentation, where necessary.
12.	Where the Microsoft Form does not contain a specific field for information requested in the RFP, such as trading name or VAT/tax identification number, how should bidders provide it?	Bidders should provide all information requested in the RFP. Where the Microsoft Form does not contain a dedicated field, the information may be included in an appropriate supporting document submitted with the proposal or in another relevant free-text field, where available.
13.	For services where a project-specific itemised quotation cannot be provided at framework stage, is a rate card sufficient?	Yes. At this stage, bidders should provide a sufficiently detailed rate card covering the relevant roles/grades and/or service categories, with hourly and/or daily rates as applicable. Project-specific quotations may be requested later for individual Scopes of Work. The rate card should clearly state whether rates include or exclude VAT and/or other applicable taxes.
14.	May a bidder use a relevant self-initiated or non-client project as one of the requested examples of previous work?	Yes, provided the example is relevant to the service categories covered by the proposal and enables Climate KIC to assess the bidder's relevant experience, capabilities and quality of work. The bidder should clearly explain their role and the relevance of the example.
15.	What level of methodological approach should bidders demonstrate where Section 4.2 states that methodology is not applicable but the quality criterion refers to methodologies and general best-practice principles?	Bidders are not expected to provide a detailed project-specific methodology at framework stage. They should, however, demonstrate the general approaches, working practices and relevant best-practice principles they would apply when delivering the service categories for which they are bidding. Detailed methodologies may be agreed later for individual Scopes of Work, where relevant.
16.	Can bidders propose different named specialists or subcontractors for different service categories, with each specialist assessed on their relevant experience and corresponding rate?	Yes. Bidders may propose different individuals for different service categories and should clearly identify their roles, relevant experience and applicable rates. Where an individual or organisation is legally separate from the contracting bidder, they should also be identified as a subcontractor, where applicable.
17.	What lead time should panel members typically expect between the issue of a Scope of Work and the expected start of an assignment?	There is no fixed lead time. Timing will depend on the nature, urgency and complexity of each Scope of Work. As the panel is intended to enable rapid deployment, suppliers may sometimes be asked to confirm availability and mobilise at relatively short notice; the specific timeline will be communicated for each assignment.
18.	Is there a required or current technology stack that bidders for Digital & Web services should use when preparing their proposal?	No single technology stack is prescribed for all assignments under the panel. The relevant platforms, technologies and technical requirements will depend on the individual Scope of Work and will be specified where applicable. At framework stage, bidders should demonstrate the technologies and platforms in which they have



		relevant expertise and provide rates that allow Climate KIC to understand the basis of their pricing.
19.	If a bidder applies for several service categories, are three examples of previous work required for each category?	No. Bidders are not required to provide three examples for each service category. The three examples should collectively demonstrate the bidder's most relevant experience and capabilities across the service categories included in the proposal. Bidders should select examples that best represent the breadth and relevance of their experience.

Communications External Support Panel - Clarification 3

Please see questions (reworded for fairness) from bidders and answers from Climate-KIC.

This document is to be shared with all existing bidders on 31 August 2026 and shall be shared with all interested parties from the said date.

If your question isn't answered, it is either because we could not answer it, should not answer it or we believe it has been covered elsewhere.

No.	Question	Answer
1.	Do bidders need to submit a separate proposal document by email in addition to completing the Microsoft Form?	No. Bidders should provide the information requested in the RFP through the relevant fields in the Microsoft Form. There is no need to duplicate this information in a separate proposal document sent by email. Supporting documents requested as part of the submission that cannot be provided through the Microsoft Form, such as CVs/resumes, may be submitted by email to the Contract Manager.
2.	Is there a maximum number of previous work examples that bidders may provide under Section 6.1?	There is no maximum number of previous work examples that may be provided. Bidders may submit a portfolio containing more than three examples, including examples covering multiple service categories. However, submissions should remain relevant and proportionate, with examples selected to demonstrate experience relevant to the services for which the bidder is applying.
3.	What is the legal entity that suppliers would contract with and invoice under this framework, and what are its relevant registration details?	The contracting entity is Stichting Climate-KIC International Foundation, company registration number 77373154, RSIN 860987541, with its registered office at Plantage Middenlaan 45, 1018 DC Amsterdam, the Netherlands.

